

# Sunquest Physician Portal<sup>SM</sup>

*A Leading Order Entry and Results Reporting System to support Inreach and Outreach programs*



Rely on Sunquest Physician Portal and other Orders, Results and Specimen Coordination solutions to help you respond to market drivers and support overall business growth, with advanced connectivity and features such as:

- Diagnostics CPOE and results review
- Automated test routing and sharing across your enterprise
- Physician office, clinic and nursing home engagement
- Extensive validation including medical necessity and pre-authorization
- Standing orders, future orders, order splitting and routing
- Test utilization management
- Integrated and longitudinal result reports
- Trend analysis
- Autoprinting of requisitions, labels and reports
- Mobile apps for anytime, anywhere result access
- Specimen courier management and CRM tools

Capturing clean electronic orders and delivering timely results has proven time and again to be a key success factor for thriving laboratories. Sunquest Physician Portal<sup>SM</sup>, part of the Sunquest Orders, Results and Specimen Coordination solutions, is designed to leverage laboratory value by improving care and reducing costs while working with existing enterprise systems.

With its functionality, scalability and configurability, Sunquest Physician Portal can **reduce medical necessity write-offs, accelerate collections and increase operational efficiency**. It does this by providing the tools necessary to **reduce data entry errors, dramatically increase customer satisfaction and ensure complete and accurate billing and clinical information**. If connectivity to a physician EMR is preferred, these same benefits are available with the Sunquest Advanced EMR Connectivity<sup>SM</sup> solution.

Sunquest Physician Portal benefits a broad spectrum of users, including individual laboratories doing local outreach, hospital labs with expanding inreach and outreach programs, and regional and national laboratories serving thousands of customers. **Sunquest solutions will help you outperform the competition, improve workflows and succeed in your laboratory target market.**

#### Secure Existing Business - Win New Customers

- Tailored to meet your individual clients' needs
- Interoperable with practice management and electronic medical record (EMR) systems
- Maintain your lab's brand by including your logo on customized requisitions, labels, results reports and more
- Easy to deploy, easy to use

#### Succeed With Outreach Programs

- Increase productivity and efficiency
- Reduce errors
- Improve reimbursements and reduce write-offs
- Outperform the competition

#### Streamline Internal Operations

- Gain efficiencies in accessioning and client services with customized workflows, lab-defined ask-at-order-entry questions and more
- Decrease write-offs with ABN generation and medical necessity verification
- Generate orders with complete billing and demographic information, based on required field validation

## Sunquest Physician Portal features include:

### Multi-Stage Electronic Orders

- Deliver up to 100 percent of your inreach and outreach orders to the LIS electronically
- Configure workflows to allow orders to be started by the clinician and completed by one or more support staff or at the lab's patient service centers
- auto-printing support for requisitions, ABNs and specimen labels
- Generate instrument-ready barcode labels to improve specimen intake at the lab

### Enhanced Lab Reporting

- Configure specialized results delivery workflows by site and user preferences, using the sophisticated results forwarding engine
- Customize report formats with the option to combine Clinical and Anatomic reports

- Deliver partials, finals and critical or abnormal results according to individual physician preferences
- Create cumulative reports including inpatient, outpatient, inreach, and outreach results
- Versatile PDF and embedded image support

### Optional solutions and deployment models

- Deployed as an ASP or lab hosted solution
- Specialized solutions for Sunquest Patient Service Center (PSC) Portal<sup>SM</sup>, Sunquest Advanced EMR Connectivity and Sunquest Multi-Lab Networking<sup>SM</sup>
- Support for anatomic pathology, radiology and other ancillaries
- Mobile result review access

		
<p><b>Tailor to physicians</b> Meet individual client ordering and reporting preferences</p>	<p><b>Support patient safety</b> Receive real-time alerts and warnings and generate instrument-ready barcode labels</p>	<p><b>Decrease write-offs</b> Generate advance beneficiary notices (ABN) and perform medical necessity verification</p>

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### About Sunquest

Sunquest Information Systems Inc. provides diagnostic informatics solutions to more than 1,700 laboratories. Since 1979, Sunquest has helped laboratories and healthcare organizations across the world enhance efficiency, improve patient care, and optimize financial results. Sunquest's solutions enable world-class lab capabilities, including multi-site, multi-disciplinary support for complex anatomic, molecular and genetic testing, and engagement with physicians and patients outside the hospitals at the point-of-care. Headquartered in Tucson, AZ with offices in Boston, London, Dubai, Bangalore and Brisbane, Sunquest is a global leader in healthcare information technology.